



**AICB**

ASIAN INSTITUTE OF CHARTERED BANKERS



**ASIAN  
BANKING  
SCHOOL**



Classroom & Online Training



# Introduction to Ethics in Banking

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**WHY ETHICS MATTER**



Level: Introductory

# INTRODUCTION TO ETHICS IN BANKING

Since January 2017, all new graduates hired by the banking industry were required to complete a programme on Introduction To Ethics in Banking. Designed, developed and delivered by the Asian Banking School (ABS), over twenty thousand bankers have gone through the training since its inception, which considering the importance of the subject matter, bodes well for the industry itself.

In our continuous efforts to deliver programmes that are innovative and current with the times, ABS has developed an online learning version of the Introduction to Ethics in Banking programme, alongside the existing classroom training option.

The classroom training is an 8-hour face-to-face session, while the online programme comprises of 8 hours self-paced e-learning that is followed by a 1½ hour webinar, both of which must be completed within 7 days upon registration.

As the programme is at an introductory level, it will focus on ethical issues that are commonly encountered at the operational level, which includes integrity, conflict of interest, confidentiality and whistleblowing.



This programme has also been extended to executives (non-managerial) of banks who would like to learn about ethical decision making. For those who wish to fulfill their CPD requirements, the Asian Institute of Chartered Bankers (AICB)\* will award 8 CPD hours for those attending classroom training and 10 CPD hours for those who go through the online learning option.

## Learning Outcomes

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By the end of this programme, participants will be able to:

- Define professionalism in banking\*\*
- Understand what is meant by ethics in the context of banking
- Understand types of ethical theories and its application in the workplace
- Analyse the psychological approach to ethics using Kohlberg's Theory\*\*
- Understand the context of unethical behaviour towards employees in terms of sexual harassment and workplace bullying\*\*

## Assessment

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- Participants are required to complete a self-assessment for both classroom & online training (MCQ format)
- They are given two attempts to pass the self-assessment
- If they fail, they need to re-register and take the whole programme again
- **All participants** are required to proceed for membership registration with AICB upon completion of the whole programme

\* Both classroom and online learning offers CPD hours for registered members subject to terms and conditions set by AICB

\*\* More in-depth and the latest content will be included in the online learning version

# Learning Platforms

## 1. Classroom Training

Classroom training is the existing programme that ABS has been offering for mandatory & non-mandatory participants, i.e., fresh graduates hired by the banking industry as well as existing Executives (non-managerial) in the bank. In classroom training, lessons are divided into 3 modules where participants will have an interactive learning experience with the trainer. Participants will have to pass an assessment at the end of the programme, after which a certificate of completion will be issued for participants to proceed with membership registration with AICB.



## 2. Online Training **NEW**

This programme will be delivered on an ABS learning platform that incorporates online learning and self-assessment, followed by a webinar at the end. It offers an interactive and case-based hybrid learning experience that provides participants with the framework and tools to make ethical decisions.

### Part A: E-Learning

- The programme is self-paced and includes an e-learning section that consists of 6 modules followed by a self-assessment - both of which must be completed within 7 days

### Part B: Webinar

- A 1.5 hour live session with the trainer which builds on the e-learning session completed in Part A
- The webinar features Kahoot, polling, chat, case discussions and a Q & A session where participants can practice the application of ethical decision making tools
- Participants need to pass the online assessment to be eligible to register for the webinar
- A digital certificate will be issued upon completion of both parts A & B of the online learning programme



For further information on registration and online learning content, please refer to the FAQs on the ABS website. To go directly to the page, please click [HERE](#)



# ABOUT US

The **ASIAN BANKING SCHOOL (ABS)** is dedicated to developing talent and is the largest specialised provider of quality banking training programmes in the ASEAN region.

As the industry's preferred partner in learning and development, ABS offers customised and open enrolment training programmes that cover a comprehensive list of banking areas developed by its Specialist Training Consultancy Team or in collaboration with strategic learning partners that includes some of the top business schools in the world. This includes its Executive Education programmes with Cass Business School in London, the University of Cambridge Judge Business School, the Frankfurt School and INSEAD.

ABS also works closely with the Asian Institute of Chartered Bankers in raising competency standards for the industry through the delivery of training workshops related to professional qualifications developed and awarded by the professional body; and is the exclusive training partner for the Chartered Banker Institute in the UK. It plays a significant role in enriching the talent pipeline for the financial services sector through the industry recognised Financial Sector Talent Enrichment Programme (FSTEP) and Graduate Training programmes; and is also responsible for designing, developing and delivering the industry-wide Ethics and AML/CFT programmes.

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